

# ROSSIE HOUSE INVESTMENT MANAGEMENT

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## Complaints Policy

We hope that you will be satisfied with all aspects of our service. However, in the event you should have a complaint we would ask that you contact our Compliance Officer in the first instance at:

Rossie House Investment Management LLP, 50 Moray Place, Edinburgh EH3 6BQ,  
telephone: 0131 477 3720.

If, following our full response to your complaint, you remain dissatisfied you may be entitled to take your complaint to the Financial Ombudsman Service see [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) or telephone 0800 023 4567.